

# Policies for check-in, accommodation and check-out of guests with pets in the “Legends of the Forest” Ecopark

“Legends of the Forest” Ecopark (hereinafter referred to as the “Ecopark”) has the following policies for check-in, accommodation and check-out of Guests with pets (hereinafter referred to as “Guest, Pet owner”).

## General terms:

1. The following pets are allowed in the Ecopark – dogs and cats of domestic breeds, as well as working dogs and guide dogs (hereinafter referred to as an “animal, pet”).

2. Animals can stay in certain room units of the Ecopark together with the Guest only with the consent of the Ecopark administration. Without the consent of the Ecopark administration the Guest can only stay with a service dog upon presentation of the document confirming that the Guest accompanying the service dog is an employee of the dog service of the federal executive authority and a document confirming special training of the service dog; the Guest can also stay with a guide dog upon presentation of a document confirming the disability of the visually impaired Guest and a document confirming special training of the guide dog.

3. Pet owner shall in advance (prior to booking or check-in) notify the administration of the Ecopark of his/her intention to stay in the Ecopark with a pet. The Guest shall provide information about his pet (breed, age, size, weight and other special characteristics) and find out if there are any special terms for staying with a pet at the moment.

4. When checking-in at the Ecopark with a pet, Guest shall read the following “Pet policy” and sign Guest registration card, confirming the agreement to comply with the rules.

5. Accommodation with pets is allowed only if you have pet passport with you (the form of the passport and the requirements for its registration are established by Uniform Sanitary Epidemiological and Hygienic Requirements for the Goods Subject to Sanitary and Epidemiological Supervision, approved by the Customs Union Commission dated June 18, 2010, № 317), which contains information on the pet and its Owner, as well as information on received vaccines, it should be noted that a rabies shot shall be made not less than 30 days and not more than 12 months prior to arrival.

6. Accommodation with pets (cats or dogs) is possible only in specially designated Ecopark units, specified in the Price List for accommodation with pets.

7. Checking-in with dogs more than 20kg and over 50 cm height at the withers is possible only in the rooms on the 1st floor with a separate exit, as well as in the Glamping units. Accommodation in other rooms is possible only upon prior agreement with the administration of the Ecopark.

8. Possibility of staying with large dogs over 50kg weight and with dogs requiring special responsibility of the Owner is considered individually only after prior agreement with the administration of the Ecopark. Such breeds are the following: Doberman, German Shepherd, Bull Terrier, Pitbull, Bull Mastiff, Central Asian Shepherd, Rottweiler, American Bulldog, English Mastiff, Dogue de Bordeaux, Dogo Argentino, Boerboel, Cane Corso, Bully Kutta, Fila Brasileiro, Tosa Inu and others.

9. The guest staying with a pet is obliged to comply with sanitary and hygienic conditions in the rooms, common areas and at the territory of the Ecopark.

### **Payment for cleaning the room after the pet. Deposit payment and refund.**

1. Before checking-in at the Ecopark with a pet, the Guest is obliged to pay one-time fee, set in the current Price List of the Ecopark (hereinafter referred to as a "Fee").

The Fee includes:

- the cost of local cleaning of the room after Guest and pet departure;
- pet care accessories provided upon Guest's additional request: special towel for dogs, paw wash, bowl, dog poop bags. If the Guest has not requested pet care accessories, the Fee will not be reduced.

The room cleaning fee includes deep cleaning of all types of coverings and surfaces using special chemicals and cleaning agents, professional cleaning equipment.

2. On the day of arrival at the Ecopark with a pet, the Guest shall provide a deposit (in cash only), set as a guarantee of payment for the damage to the property caused by the pet during the period of staying at the Ecopark. Damage caused by the pet during staying at the Ecopark includes: loss of the Ecopark in the form of damage to any property at the market value of this property, taking into account restrictions imposed by the Ecopark on the Guest, staying with a pet, and specified in the present policy.

3. When checking-out the Guest is obliged to pass the room to a responsible room attendant (hereinafter referred to as a "Supervisor").

4. If there is no damage, a Supervisor shall decide to refund to the Guest the whole deposit paid on the day of arrival for accommodation with a pet.

5. In case a pet causes any damage to the property of the Ecopark, a Supervisor prepares Property Damage Report, and the Pet owner fully assumes compensation for losses in accordance with the current Property Damage Price List of the Ecopark, or in some cases, the damage may be assessed by the Ecopark administration unilaterally.

### **Obligations of the Pet owner to the Ecopark:**

1. The Pet owner shall have a special container (cage) for a pet and a special sleeping mat.

2. The Pet owner shall bring special dishes to feed a pet.

3. The Pet owner shall bring a litter box or other special mats for indoor pet breeds.

4. The Pet owner shall clean up after his pet himself on the territory of the Ecopark.

5. The Guest shall walk the dogs only with a muzzle, collar and on a leash.

6. The Guest shall ensure that the pet is not in the room when everyday cleaning/or minor repair is performed in the room.

7. When leaving a pet unattended, the Guest shall put it in a special container (cage) and inform the Ecopark personnel about it.

8. All pets on the territory of the Ecopark must be leashed, and Dogs in public areas and in the hotel restaurant must be leashed and muzzled and accompanied by the Owner. The Pet owner is obliged to provide safety of the other people and other pets.

### **Restrictions imposed by the Ecopark on the Guest, staying with a pet:**

1. It is forbidden to walk a pet on sport facilities, children playgrounds and on the lawns located near the Ecopark buildings.
2. It is forbidden to feed or water a pet using the dishes belonging to the Ecopark.
3. It is forbidden to wash a pet in a shower cabin, use Ecopark towels, sheets and other bedding in relation to a pet.
4. It is forbidden to comb, cut (shave and pluck) pet hair and cut pet nails in a room.
5. It is forbidden to leave an unattended pet in the room outside a special container (cage).

### **Responsibility of the Guest:**

1. All responsibility related to the proper maintenance of the pet in the room during the period of staying in the Ecopark is fully assumed by the Pet owner.
2. The Pet owner bears all the costs connected with Ecopark property damage and/or its destruction. If a pet causes damage to the Ecopark, the Guest is obliged to reimburse the losses in full by paying additional money in the amount sufficient to cover the losses.
3. All risks, related to pet behavior during its stay in the Ecopark, which can result in damage to the property of the third parties among the Guests and/or Ecopark employees, as well as personal injury of the latter, are also borne by the Pet owner.

### **The Ecopark reserves the right to terminate hotel and other additional services to the Guest staying with a pet in the Ecopark in case:**

1. violation of the present policies.
2. aggressive, inadequate, noisy behavior of the pet.